# On the challenges of network traffic classification with NetFlow/IPFIX

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# Background

- What do we refer to as *traffic classification*?
   Identifying the *application* that generated each *flow*
- What is traffic classification used for?
  - Network planning and dimensioning
  - Per-application performance evaluation
  - Traffic steering / QoS / SLA validation
  - Charging and billing

# Background: Ports

- Port-based
  - Computationally lightweight
  - Payloads not needed
  - Easy to understand and program
  - Low accuracy / completeness (but most NetFlow products still use it!)



# Background: DPI

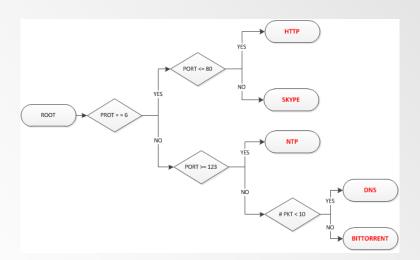
- Deep packet inspection (DPI)
  - High accuracy and completeness
  - Computationally expensive
  - Needs payload access
  - Privacy concerns
  - Cannot work with encrypted traffic

IP Header	TCP Header	GET /song.mp3 HTTP/1.1\r\nUser-Agent:
	(Port 80)	

IP HEADER	TCP HEADER	GET/data?fid=************************************
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# Background: ML

- Machine Learning
  - High accuracy and completeness
  - Computationally viable
  - Payloads not needed
  - Can work with encrypted traffic
  - Needs frequent retraining



# **Main limitations of ML-TC**

- Introduction in real products and operational environments is *limited* and *slow*
  - Current proposals suffer from practical problems
  - Actual products rely on simpler methods or DPI
- 3 main real-world challenges:
  - 1) The **deployment** problem
  - 2) The maintenance problem
  - 3) The validation problem

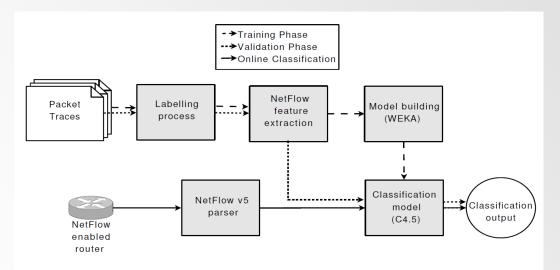
# 1) Deployment problem

- Current solutions are **difficult to deploy** 
  - Need dedicated hardware appliances / probes
  - Need packet-level access (e.g. compute features, ...)

- How to address this problem?
  - Work with flow level data (e.g. Netflow / IPFIX)
  - Support packet sampling (e.g. Sampled Netflow)

# **NetFlow w/o sampling**

- Challenge: NetFlow v5 features are very limited
   IPs, ports, protocol, TCP flags, duration, #pkts, ...
- State-of-the-art ML technique: C4.5 decision tree



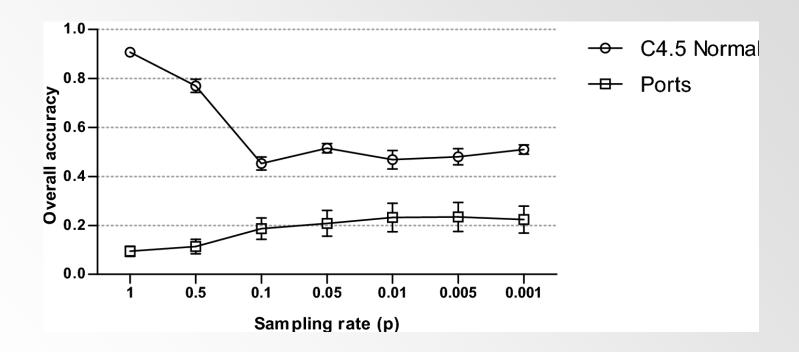
# Results (NetFlow w/o sampling)

- UPC dataset: Real traffic from university access link
  - 7 x 15 min traces (collected at different days / hours)
  - Labelled with L7-filter (strict version with less FPR)
  - Public data set available at: <u>https://cba.upc.edu/monitoring/traffic-classification</u>

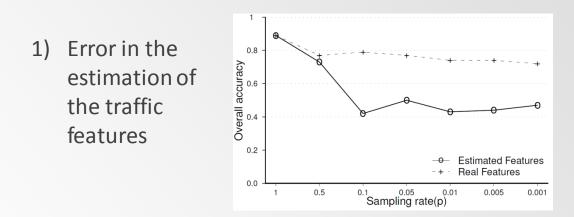
	Overall accuracy				
Name		Port-based <sup>8</sup>			
	Flows	Packets	Bytes	Flows	
UPC-I	89.17%	66.37%	56.53%	11.05%	
UPC-II	93.67%	82.04%	77.97%	11.68%	
UPC-III	90.77%	67.78%	61.80%	9.18%	
UPC-IV	91.12%	72.58%	63.69%	9.84%	
UPC-V	89.72%	70.21%	61.21%	6.49%	
UPC-VI	88.89%	68.48%	60.08%	16.98%	
UPC-VII	90.75%	61.37%	40.93%	3.55%	

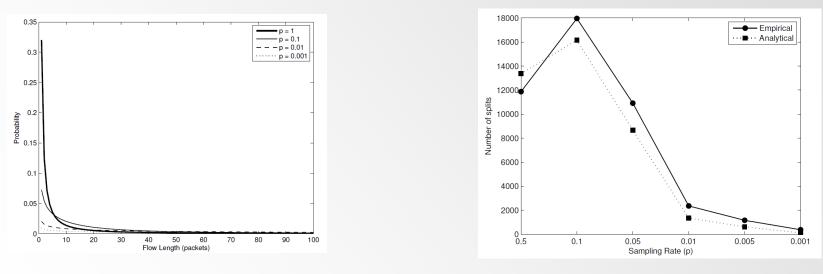
# **Results (Sampled NetFlow)**

Impact of packet sampling



## **Sources of inaccuracy**

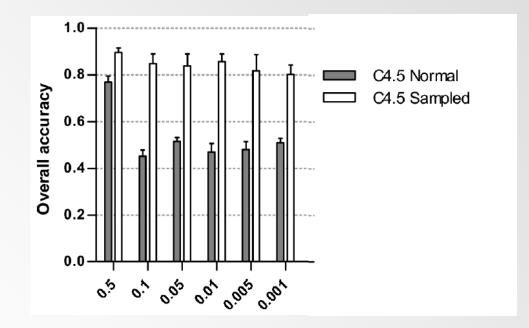




2) Changes in flow size distribution

3) Changes in flow splitting probability

# Solution (Sampled NetFlow)



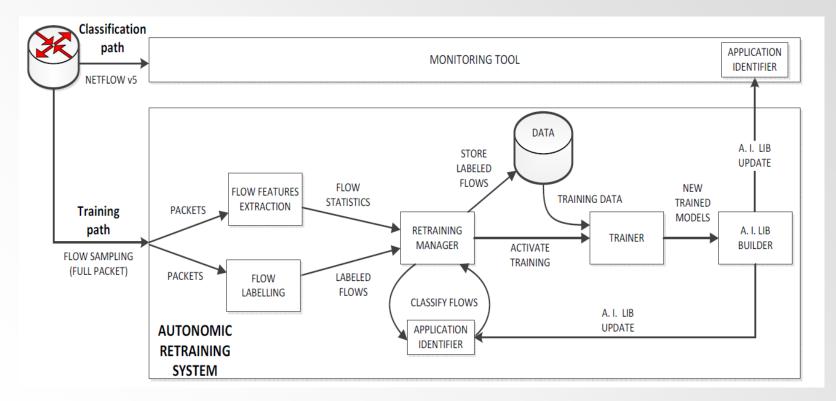
V. Carela-Español, P. Barlet-Ros, A. Cabellos-Aparicio, J. Solé-Pareta. Analysis of the impact of sampling on NetFlow traffic classification. *Computer Networks*, 55(5), 2011.

# 2) Maintenance problem

- Difficult to keep classification model updated
  - Traffic changes, application updates, new applications
  - Involve significant human intervention
  - ML models need to be frequently retrained
- Possible solution to the problem
  - Make retraining automatic
  - Computationally viable
  - Without human intervention

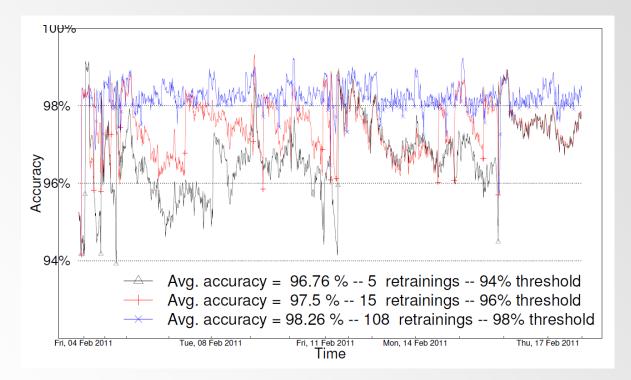
# **Autonomic Traffic Classification**

- Lightweight DPI for retraining
  - Small traffic sample (e.g. 1/10000 flow sampling)



## Results

 14-days trace collected at the Anella Científica (Catalan RREN) managed by CSUC (<u>www.csuc.cat</u>)

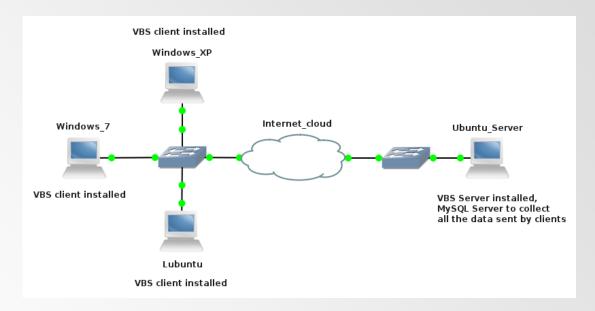


V. Carela-Español, P. Barlet-Ros, O. Mula-Valls, J. Solé-Pareta. An autonomic traffic classification system for network operation and management. *Journal of Network and Systems Management*, 23(3):401-419, 2015.

# 3) Validation problem

- Current proposals are difficult to validate, compare and reproduce
  - Private datasets
  - Different ground-truth generators
- Our contribution
  - Publication of labeled datasets (with payloads)
  - Common benchmark to validate/compare/reproduce
  - Validation of common ground-truth generators

# Methodology



- Manually generate representative traffic
  - Create fake accounts (e.g. Gmail, Facebook, Twitter)
  - Interact with the service simulating human behavior (e.g. posting, gaming, watching videos, skype calls ...)

### Data set

- Public labeled data set with full payloads
  - Accurate: VBS (label from the application socket)
  - Avoids privacy issues: Realistic "artificial" traffic
  - Limitations: Traffic mix might not be representative
- Data set is publicly available at:
  - <u>http://www.cba.upc.edu/monitoring/traffic-classification</u>
  - Shared with 200+ researchers over the world
  - Cited in 100+ scientific articles (source: Google Scholar)

#### Data set

- > 750K flows, ~55 GB of data
- 17 application protocols
   DNS, HTTP, SMTP, IMAP, POP3, SSH, NTP, RTMP, ...
- 25 applications

- Bittorrent, Dropbox, Skype, Spotify, WoW, ...

• 34 web services

- Youtube, Facebook, Twitter, LinkedIn, Ebay, ...

T. Bujlow, V. Carela-Español, P. Barlet-Ros. Independent comparison of popular DPI tools for traffic classification. *Computer Networks*, 76:75-89, 2015.
V. Carela-Español, T. Bujlow, P. Barlet-Ros. Is our ground-truth for traffic classification reliable? In Proc. of *Passive and Active Measurement Conf.* (PAM), 2014.

## **DPI tools compared**

Table 1: DPI tools included in our comparison						
Name	Version	Released	Apps. identified			
PACE	1.47.2	November 2013	1000			
OpenDPI	1.3.0	June 2011	100			
nDPI	rev. 7543	April 2014	170			
L7-filter	2009.05.28	May 2009	110			
Libprotoident	2.0.7	November 2013	250			
NBAR	15.2(4)M2	November 2012	85			

# **Results: Application protocols**

- Most tools achieve 70%-100% accuracy
- nDPI and Libprotoident showed highest completeness (15/17)
- Only Libprotoident identified encrypted protocols (e.g., IMAP TLS, POP TLS, SMTP TLS)
- L7-filter suffered from false positives (9/17)

# **Results: Applications**

- 20-30% less accuracy compared to protocols
- PACE (20/22) and nDPI (17/22) obtained highest completeness
- Libprotoident showed reasonable acc. (14/22)
   Note it only uses 4 bytes of the payload
- NBAR showed very low performance (4/22)
   Unable to classify most applications

## **Results: Web services**

- PACE: 16/34 (6 over 80%)
- nDPI: 10/34 (6 over 80%)
- OpenDPI: 2/34
- Libprotoident: 0/34
- L7-filter: 0/44 (high FPR)
- NBAR: 0/34

# **Implications for operators**

- Current DPI products are expensive and difficult to deploy
- Accurate traffic classification with Sampled NetFlow is possible and easy to deploy
- Sampled NetFlow traffic volumes are low

   Flows can be easily sent (encrypted) to the cloud
   Monitoring can be offered as a service (SaaS)

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# **Real implementation**

- Received funding from EU H2020 to convert technology into a commercial product
  - SME Instrument Phase 2 project
  - Grant agreement No. 726763
  - Talaia Networks, S.L. (<u>www.talaia.io</u>)
    - Spin-off of UPC Barcelona-Tech
    - Monitoring and security service (SaaS and on-prem)
    - Customers worldwide (operators, ISPs, cloud prov., ...)





#### **On-Line Demo**



#### https://www.talaia.io