

Managing customer insights on a Distributed Exchange

Ripe76 Marseille, May 16, 2018

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About NL-ix

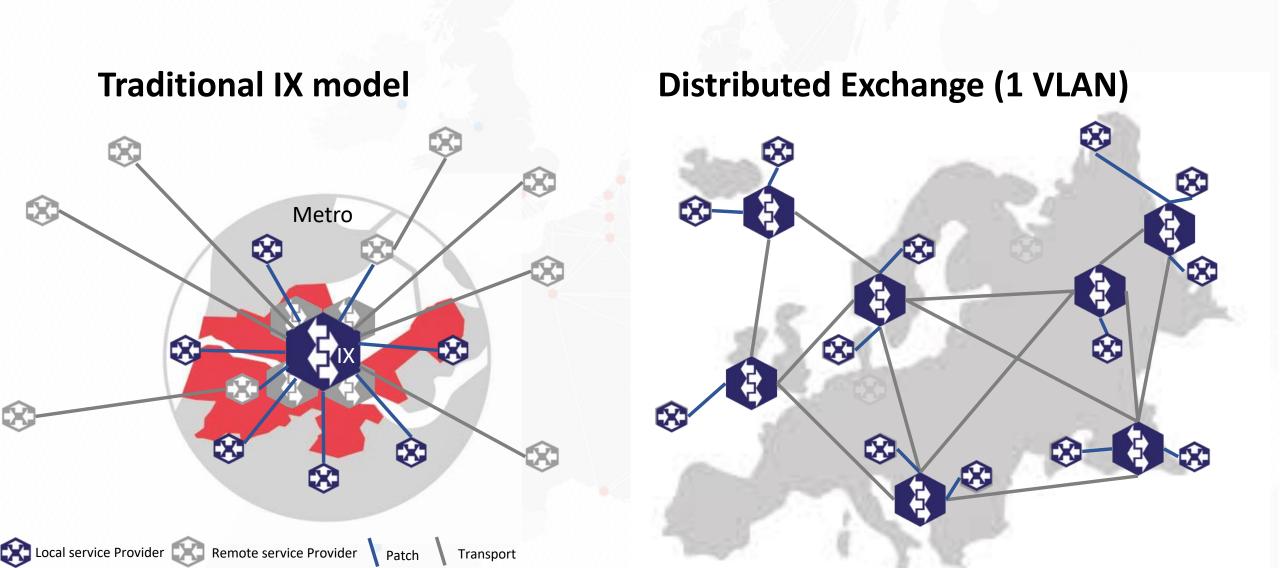
• Established in 2001

Pan-European MPLS Backbone

- 24 Metro's
- 115 DC's
- 14 countries
- 2.3 Tbps (peak), 1.9 Tbps (95%)
- 674 Connected networks



Different IX Models



Customer Feedback on distributed Exchange

• Latency / Round Trip Delay

In essence the same as discussion on 'Remote Peering'

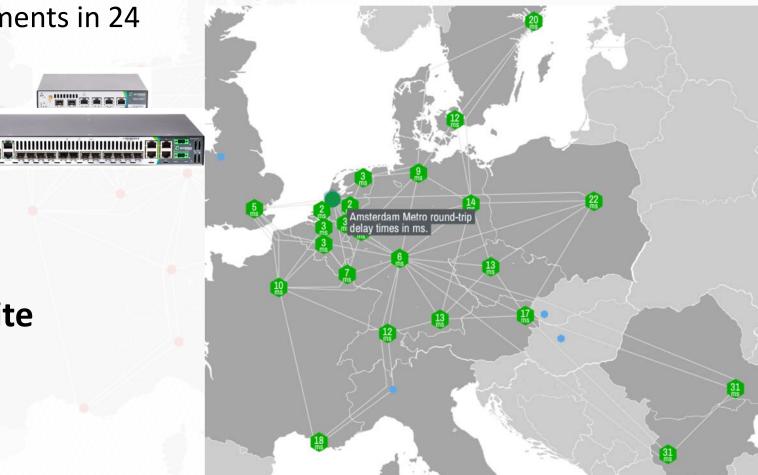
Impact of outages / Maintenance

Fear of major impact when transport between IX-sites unavailable

The facts

Measure Network performance

- Accedian Performance Elements in 24 Metro's
 - 22x GT
 - 2x LT
- RTD every 5 mins
 - Also: Packet loss, Jitter
- Visualise results on Website
 - Fully transparent



Facilitate selection of peers

Route Server Dashboard with filter options based on static input

Member list for bilateral sessions



ASN	Organisation	Country	Metro	City	Route serve
		BE			All 🗘
12392	VOO/BRUTELE	BE	Brussels	Zaventem	~
199670	DNS Belgium	BE	Antwerp	Antwerpen	~
199670	DNS Belgium	BE	Antwerp	Antwerpen	×
2484	AFNIC	BE	Brussels	Zaventem	~
30961	Openminds	BE	Brussels	Diegem	
8856	РСН	BE	Brussels	Zaventem	
39923	Unix-Solutions	BE	Brussels	Zaventem	×
8635	Astralus BV	BE	Antwern	Antwernen	

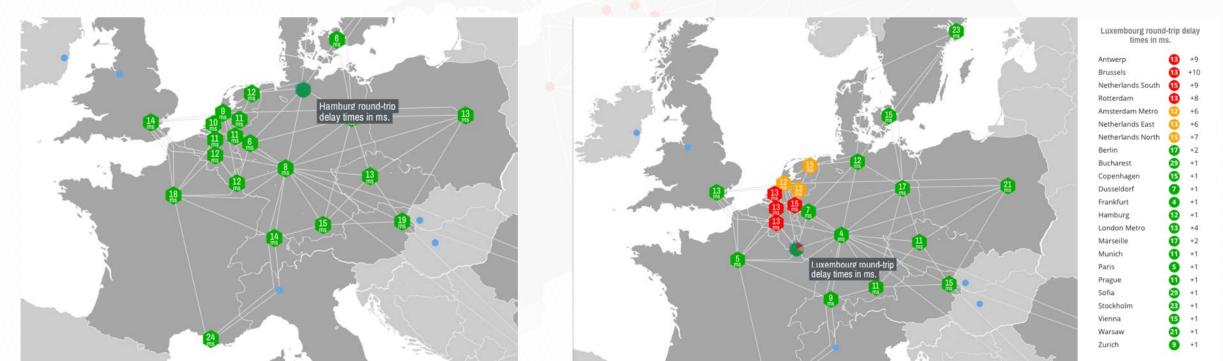
- Website
- .JSON (planned)

Route Server Dashboard



Impact of outages

- A list of outages is the Industry standard, but outages don't effect everyone
- Current RTD's show the actual impact on member experience
 - E.g. outage link Luxembourg <> Antwerp



Future developments

- Current RTD's as input for Route Server Filter
 - BGP behaviour / Router performance on rapid changing tables?
 - Thresholds?
- Capacity API
 - Opt-in feature to publish 'free inbound capacity' on a member port
 - To be read and handled by capacity intensive CP's

Questions? Demo? Feedback?

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